

Overview of practitioners and complaints in 2020/21



92

cases were open
at the beginning
of the year



356

complaints were received
about 303 psychologists



294

cases were closed
during the year



154

cases were open
at the end of the year

There were 35 mandatory
notifications about 34 psychologists

Complaints were mainly from:

Patient – 116
Relative – 72
Other Practitioner – 44

Complaints were mainly about:

Clinical Care – 102
Communication – 50
Documentation – 38



There were **13,541**
registered psychologists
in NSW

This represents
32.4% of registered
psychologists in
Australia

Complaints were
made about 2.2%
of NSW
psychologists