

Overview of regulatory activity and outcomes in 2020/21

REGULATORY ACTIVITY

129
immediate actions were
considered by the
Pharmacy Council

269
complaints were referred
for Council management

COUNCIL CONDUCTED
68 Counselling and interview sessions
7 Council Inquiries
Performance
27 Performance Assessments
3 Performance Review Panels (PRPs)
Health
15 Health Assessments
5 Impaired Registrants Panels (IRPs)

13 TRIBUNALS

OUTCOMES

IMMEDIATE ACTION OUTCOMES*

54 conditions on practice
27 suspended registrations
10 no action taken

*excludes reviews of immediate action decisions

KEY ACTION OUTCOMES FOR CLOSED CASES

(Not all outcomes are included and
a complaint may have more than one outcome)

15 surrendered or cancelled
registrations
24 conditions on practice
23 referrals to another body
208 no further action, discontinued
or no jurisdiction

ACTIVE MONITORING

33 performance cases
98 conduct cases
17 health cases