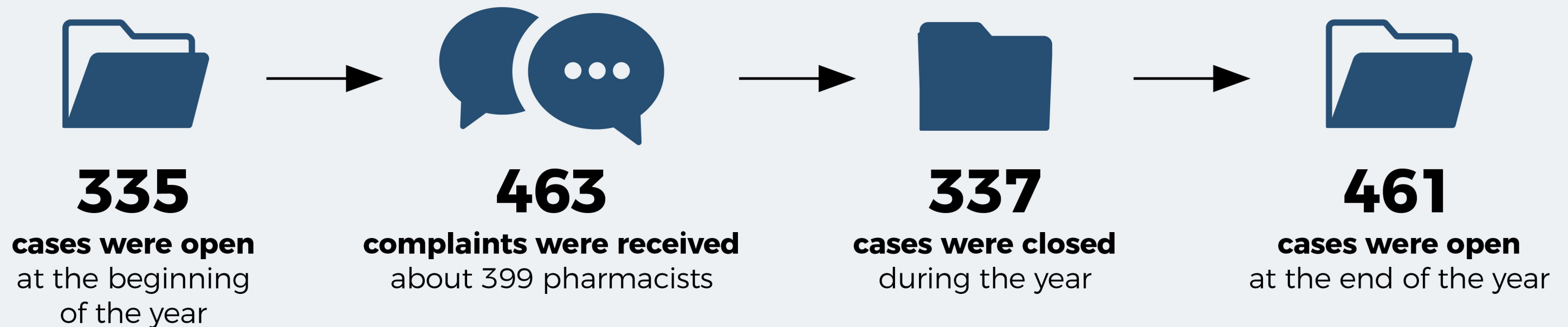


Overview of practitioners and complaints in 2020/21



There were 25 mandatory
notifications about 21 pharmacists

Complaints were mainly from:

Patient – 156
Drugs and Poisons – 72
Relative – 48

Complaints were mainly about:

Pharmaceuticals/Medication – 329
Communication – 31
Offence – 17



There were **10,509**
registered pharmacists
in NSW

This represents
29.8% of registered
pharmacists in
Australia

Complaints were
made about 3.8% of
NSW pharmacists