

Overview of regulatory activity and outcomes in 2020/21

REGULATORY ACTIVITY

**No immediate action was
considered by the
Optometry Council**

4
**complaints were referred
for Council management**

COUNCIL CONDUCTED
2 Counselling & interview sessions

0 TRIBUNALS

OUTCOMES

KEY ACTION OUTCOMES FOR CLOSED CASES

(Not all outcomes are included and
a complaint may have more than one outcome)

10 no further action, discontinued
or no jurisdiction

ACTIVE MONITORING

1 health case