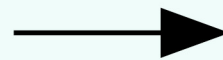


Overview of practitioners and complaints in 2020/21



8

cases were open
at the beginning
of the year



45

complaints were received
about 41 occupational therapists

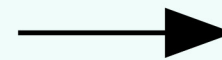
There were 6 mandatory
notifications about
6 occupational therapists

Complaints were mainly from:

Patient – 11
Employer – 6
Relative – 5

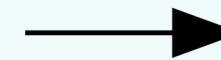
Complaints were mainly about:

Clinical Care – 14
Health Impairment – 6
Communication – 5



29

cases were closed
during the year



24

cases were open
at the end of the year



There were **7,015**
**registered occupational
therapists in NSW**

This represents
27.4% of registered
occupational
therapists in Australia

Complaints were
made about 0.6% of
NSW occupational
therapists