

Overview of practitioners and complaints in 2020/21



363

cases were open
at the beginning
of the year



874

complaints were received
about 790 nurses and midwives

There were 265 mandatory
notifications about 253
nurses and midwives

Complaints were mainly from:

Employer – 253
Patient – 123
Relative – 106

Complaints were mainly about:

Clinical Care – 193
Health Impairment – 141
Offence – 101



834

cases were closed
during the year



403

cases were open
at the end of the year



There were **117,030**
registered nurses and midwives
in NSW

This represents 25.5%
of registered nurses
and midwives in
Australia

Complaints were
made about 0.6%
of NSW nurses and
midwives