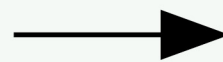


# Overview of practitioners and complaints in 2020/21



**25**

**cases were open**  
at the beginning  
of the year



**55**

**complaints were received**  
about 50 chiropractors

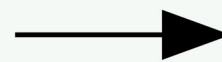
There were 4 mandatory  
notifications about 4 chiropractors

**Complaints were mainly from:**

Patient – 23  
Member of the public – 8  
Other Practitioner – 5

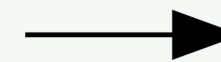
**Complaints were mainly about:**

Clinical care – 20  
Boundary Violation – 13  
National Law offence or breach – 10



**58**

**cases were closed**  
during the year



**22**

**cases were open**  
at the end of the year



There were **1,945**  
**registered chiropractors in NSW**

This represents  
32.6% of registered  
chiropractors in  
Australia

Complaints were  
made about 2.6% of  
NSW chiropractors