

Overview of practitioners and complaints in 2020/21



26

cases were open
at the beginning
of the year



23

complaints were received
about 21 Chinese medicine
practitioners



28

cases were closed
during the year



21

cases were open
at the end of the year

There was 1 mandatory notification
about 1 Chinese medicine
practitioner

Complaints were mainly from:

Other Practitioner – 6
Patient – 5
Member of the public – 3

Complaints were mainly about:

Clinical Care – 8
Boundary Violation – 6
Offence – 3



There were **1,959**
registered Chinese medicine
practitioners in NSW

This represents
40.3% of registered
Chinese medicine
practitioners in
Australia

Complaints were
made about
1.1% of NSW
Chinese medicine
practitioners